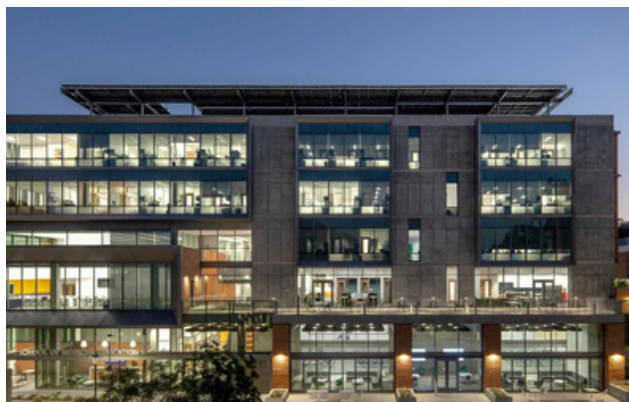


APRIL 1, 2026

SOM FACILITIES

<https://somfacilities.ucr.edu/facilities-matters>

BUILDING MATTERS



Emergency Notification & Active Threat Protocols

In the event of an active threat, UCR follows the “Run, Hide, Fight” protocol. Staff may receive notifications through multiple channels, including the UCR Safe App, campus-wide alerts, and when applicable, SOM RAVE emergency communications.

If an immediate threat is identified, individuals should:

- Call 911 right away
- Utilize available panic buttons if accessible
- Follow Run, Hide, Fight guidance based on the situation

Campus leadership and emergency services will provide direction as information becomes available.

We strongly encourage all staff to complete available active threat and emergency preparedness trainings and download the UCR Safe App to stay informed. Additionally, please ensure you have updated your contact information to receive SOM RAVE Notifications in the event of an emergency with SOM Buildings:

<https://myaccount.ucr.edu/app/home>

● Restroom Faucet Pressure & 4th Floor Filtered Water Issues

Bathroom faucets: Adjustments have been made to address water pressure concerns.

Filtered water (4th floor): This issue has not yet been resolved.

A service request will be submitted to address the filtered water faucet. Please continue to report any ongoing issues so we can track and escalate as needed.

Lounge sink pressure: This has been addressed and resolved.

Refrigerator water filters: Scheduled for replacement on a biannual cycle (October & April).

SOM Facilities will continue routine replacements. Please report any issues outside of this cycle.



● Window Cleaning & Maintenance Scheduling

SOM Facilities have begun reviewing options for periodic window cleaning services. A quote has been obtained for portions of the building, and we are currently working on obtaining a full-building estimate.

Once quotes are finalized, we will evaluate scheduling and budget options to determine a regular cleaning schedule.

[Read More on our website](#)

Break Room Refrigerator Ice Maker Issue

SOM Facilities team has assessed and cleaned out the ice maker. The replacement filter needed will be purchased.

We will provide an update once the inspection is completed and next steps are determined.



Carpet Cleaning Frequency & Badge Access Concerns

Building cleaning schedule: Carpet cleaning and maintenance schedules are managed through Campus Facilities. The cleaning schedule is posted online:

<https://facilities.ucr.edu/our-support-services/campus-cleaning>

Card Access: We are currently working with ITS to address badge access issues, including system cleanup and standardization for staff access.

For **badge access issues**, please submit tickets directly to ITS while system updates are underway.

Please continue submitting service requests if cleaning is not occurring as expected.



Ground Floor Door Access Issue (Orbach Side)

The door issue has been partially addressed; however, the push button mechanism remains inconsistent and continues to require attention.

We are continuing to monitor and escalate. Please continue to report any ongoing problems so we can track frequency and resolution progress.

● Elevator Access Control & Floor Security Enhancements

Card reader access points are being installed for the 4th and 5th floors. Fire Marshal requirements require push bar access for exit, with alarms triggered upon use so a badge must be worn at all times. Training will be provided.

Installation is planned for 2026–2027 completion. Additional signage and access controls will continue to be implemented to enhance security.